

# Prince George Hospice Palliative Care Society Annual General Meeting 2025

Board of Directors & Membership Report

[www.pghpcs.ca](http://www.pghpcs.ca)



## Vision & Mission

- Vision: To be a centre of excellence and innovation in hospice palliative care.
- Mission: To provide specialized and compassionate hospice palliative care to meet the unique needs of persons, families, and communities.
- Core Values: Compassion, Courage, Diversity, Dignity, Integrity, Collaboration

# Strategic Goals (2023– 2028)

1. Begin construction plan for a Palliative Centre by 2028

2. Thriving Home Hospice Program

3. Build \$1M reserve fund by 2026

4. Employer of choice

5. Leaders in hospice & palliative learning

6. Value diversity & cultural competency

# Executive Director's Report

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- Removed \$48/day Rotary Hospice House fees

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- Expanded grief & caregiver support programs

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- Strong volunteer contributions across services

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- Focus on inclusive, barrier-free access to care

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# Hospice Programs

- Rotary Hospice House – no per diem fees
- Home Hospice Program – expanding nursing & grief support
- Student placements: nursing, social work, care aide
- Grief Support Groups – Family, Children, Peer, Activity-based
- New Dementia Support Program – Connecting Minds Through Compassionate Hearts



# Community & Volunteer Engagement



- 40 volunteers trained in NavCare & Dementia care



- Strong partnerships with CNC, UNBC, UBC, Council of Seniors



- Fundraising events: Dream Home Lottery, Colour Walk, High Tea for Hospice



- Volunteer opportunities in hospice care, grief groups, resale shops



- Continued focus on inclusivity and cultural diversity

# Hospice By the Numbers



Volunteer :110



Volunteer Hours:  
5026



Community  
Engagements: 46



Home Hospice: 67



Rotary Hospice  
House: 294



Grief and  
Bereavement: 379

# Average Length of Service (Days)

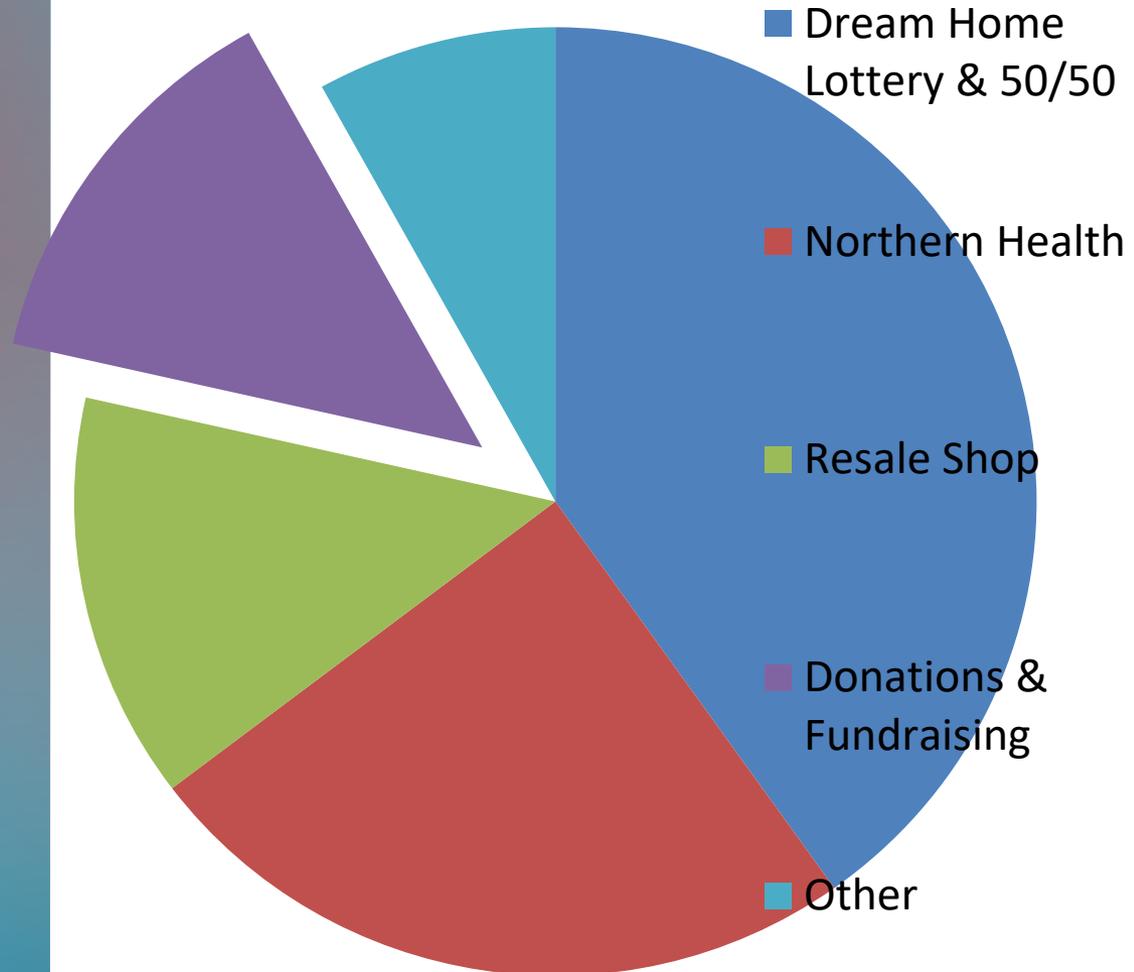
- • All Clients: 138
- • Grief, Caregiver & Bereavement: 300
- • Hospice Guest (RHH): 27
- • Home Hospice: 30
- • One-Time Support: 31



# Revenue Breakdown (2024–2025)

- Total Revenue: \$6,899,199
- • Dream Home Lottery & 50/50 – \$2.77M (40%)
- • Northern Health – \$1.69M (25%)
- • Resale Shop – \$955K (14%)
- • Donations & Fundraising – \$925K (13%)
- • Other (Amortization, Interest, Wages, City) – \$555K (8%)

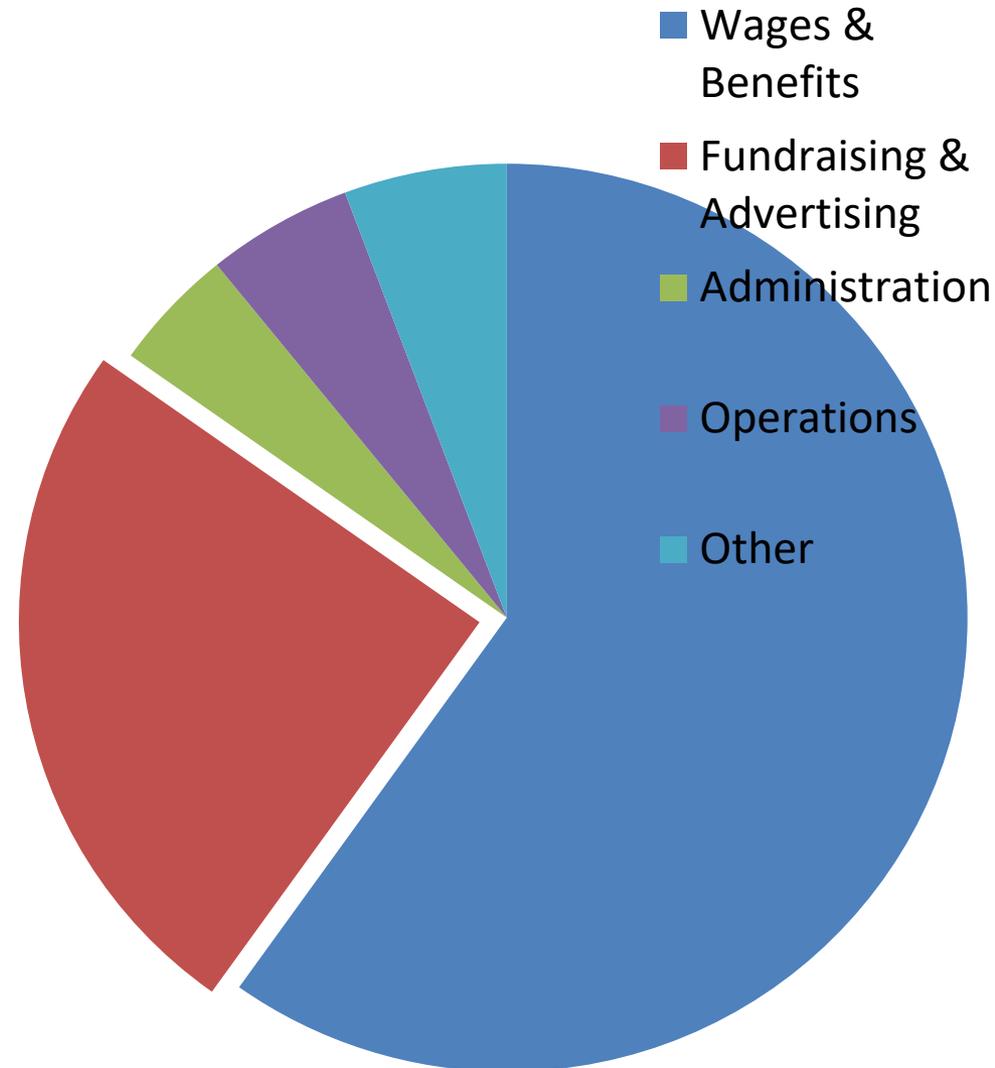
## Revenue



# Expenses Breakdown (2024–2025)

- Total Expenses: \$6,148,145
- Wages & Benefits – \$3.68M (60%)
- Fundraising & Advertising – \$1.53M (25%)
- Administration – \$269K (4%)
- Operations – \$315K (5%)
- Other (Amortization, Fees, Insurance, Tax) – \$351K (6%)

## Expenses



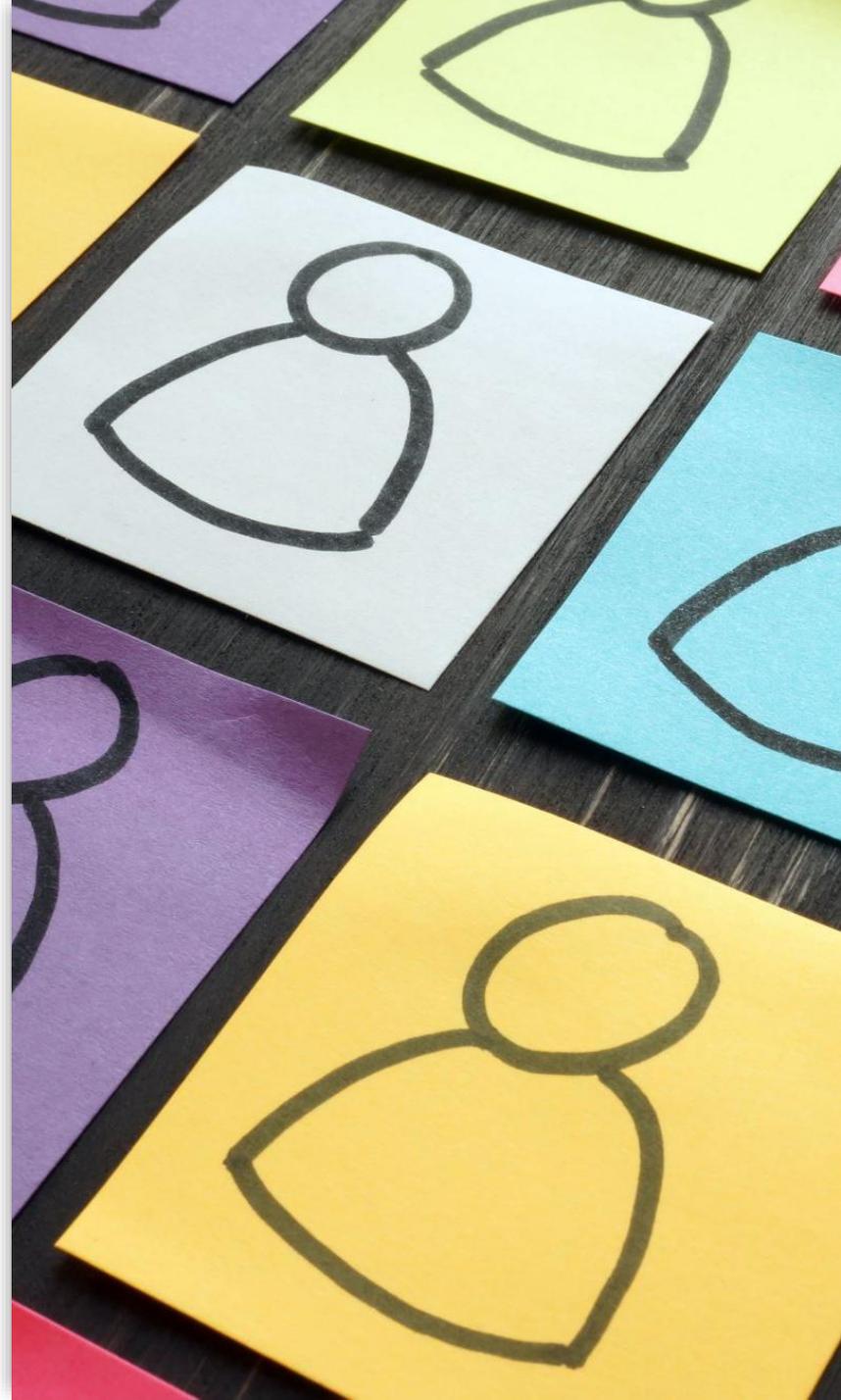
# Rotary Hospice House & Home Hospice

- Rotary Hospice House: Per diem fees removed, ensuring no financial barriers.
- Home Hospice Program: Expanded nursing, grief support, and medication delivery at home.
- Student placements: Nursing, Care Aide, and Social Work students gain experience.
- Staff dedication: Strong relationships with families, flexible and compassionate care.
- Development of New Orientation
- Collaboration with UNBC Evaluations, Assessment of value, 2 published papers related to PGHPCS services



# Community Programs

- Grief Support: Family, Children's, Peer, Trauma, Writing, and Creative groups.
- Specialized Groups: COVID Long Haulers, Broken Hearts of Fentanyl.
- Workshops & vigils offered for schools, organizations, and community groups.
- Focus on healing, self-awareness, and compassionate connection.



# Connecting Minds Through Compassionate Hearts

- Launched in 2025 with 40 trained volunteers.
- Supports individuals with early dementia and their caregivers.
- Companionship Volunteers matched by hobbies & passions.
- Caregiver Support Services through Council of Seniors.
- Evidence-based program with UBC & Health Canada support.
- Uses VR training for volunteers to better understand dementia care.

# Volunteer Engagement



- Volunteers are vital in hospice, resale stores, grief programs, and dementia support.



- Recruitment at community events.



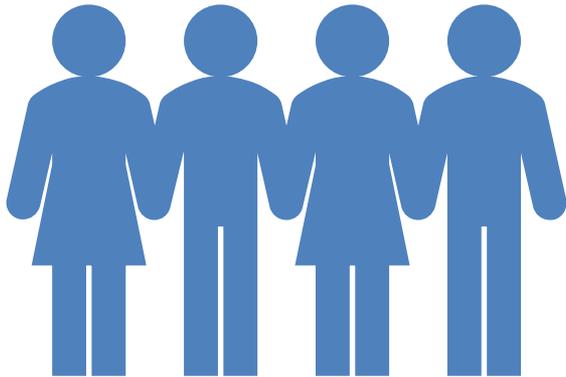
- Volunteers receive orientation, mentorship, and social opportunities.



- Growing team of compassionate individuals supporting care delivery.

A Full Lean Process was done to review and improve or volunteer processes

# 2025/26 Priorities



## Sustainability

- Donor growth
- HR Planning
- Employee/Volunteer Retention

## Union Negotiation

## Palliative Care Centre